

## Anishinabek Family Care Human Resource Policy & Procedures Manual

Section 11 Accessibility for Ontarians with Disabilities	
	Approval Date: July 2015; February 2020
Policy No: 11.03	Review Date: February 2020

## POLICY

Dilico ensures accessibility for people with a disability by meeting or exceeding its requirements under the Accessibility for Ontarians with Disabilities 2005 (AODA).

## **PROCEDURES**

- 1. The Accessibility Coordinator will bring forward all applicable requirements of the Act to Senior Management. This includes requirements under the:
  - a. Customer Service Standard
  - b. Integrated Accessibility Standard Regulation (IASR).

## RELATED FORMS AND POLICIES 1. #11.01 Customer Service Standard 2. #11.02 Accessibility Plan